



FOOD BOX SUBSCRIPTION SIMPLE SIGNUP FORM

EXPLANATION	This form is for customers interested in commencing a Raw Food Hub recurring subscription. Please complete all details below and our Subscriptions Manager will contact you. Write clearly to ensure all information is readable.														
FIRST NAME															
SURNAME															
MOBILE															
EMAIL															
ADDRESS															
SUBURB												POST CODE			
SPECIAL INSTRUCTIONS FOR DELIVERY DRIVER															
ORDER FREQUENCY	<input type="checkbox"/>	WEEKLY	SHIPPING	<input type="checkbox"/>	THURSDAY MARKET PICKUP										
	<input type="checkbox"/>	FORTNIGHTLY		<input type="checkbox"/>	HOME DELIVERY \$10										
ORDER TYPE AND SIZE	<input type="checkbox"/>	\$25.00	TASTY SAMPLER MIXED BOX												
	<input type="checkbox"/>	\$50.00	SINGLE SPECIAL MIXED BOX												
	<input type="checkbox"/>	\$75.00	VEGETABLE ONLY BOX												
	<input type="checkbox"/>	\$75.00	FRUIT ONLY BOX												
	<input type="checkbox"/>	\$75.00	SINGLE PREMIUM MIXED BOX - PLUS 1 DOZ EGGS												
	<input type="checkbox"/>	\$100.00	FAMILY SPECIAL MIXED BOX												
	<input type="checkbox"/>	\$125.00	VEGETABLE ONLY BOX												
	<input type="checkbox"/>	\$125.00	FRUIT ONLY BOX												
ADDITIONAL ITEMS	ANY ADDITIONAL ITEMS YOU WOULD LIKE INCLUDED EACH WEEK?														
START DATE															
NAME ON CREDIT CARD															
CREDIT CARD NUMBER															
EXPIRY DATE			/				CVC								
ANY CUSTOMISATION, SUBSTITUTION OR SPECIAL REQUESTS															

Return Completed Form via one of the following methods:

- PHONE** - Contact Subscriptions Manager on 0411846000 to process your application on the phone.
- EMAIL** - rawfood@synchronicityfarm.com
- PERSONALLY** - Deliver to Market Manager at our Thursday Market Stall in Coffs Harbour
- MAIL** - 632 Orara Way, Nana Glen NSW 2450

FREQUENTLY ASKED QUESTIONS - FOOD BOX SUBSCRIPTION

❑	Is the food Certified Organic?	The food that at Raw Food Hub comes from primarily Certified Organic farmers with a few others who use natural processes that we respect and trust.
❑	What day is deliveries?	Delivery currently occurs on a Thursday. We will open more days for delivery soon.
❑	Where do you deliver?	Deliver is \$10 from the farm gate to your door Everywhere from Arrawarra to Coffs Harbour to Urunga and Bellingen For group orders we can coordinate deliveries to special locations
❑	Can I pick up my food box?	Yes, you can collect your food box from the Thursday Growers Markets Available from 7am in the mall at Coffs Harbour near the Palm Centre
❑	What if I'm not home when you deliver?	Many customers leave an esky with frozen ice packs out and we carefully pack your order into the esky. You can also provide special instructions to leave the box in a cool and shady spot.
❑	What if I am going away?	Simply let us know and we will pause your food box until your return.
❑	What's in the box?	The box contents are changing every week with an exclusive focus on seasonal produce. You will find that the boxes are diverse. Have a look at the current inclusions list to see whats in season now.
❑	Can I substitute some items?	Yes. We are flexible. We will do almost anything to make our customers happy. Talk to the Subscriptions Manager about your requirements.
❑	Can I add extra items?	Yes. You can add extra items as a permanent inclusion or just let us know what you need added and we will make it happen.
❑	When do you process transactions?	Early in the week on Mondays and Tuesdays. Please ensure that there is available funds on your nominated card.
❑	How do I know the order is processed?	You will receive an email with a copy of the invoice when the order is processed in our online system.
❑	Payment Options	To set up a subscription we set up a credit card or debit card linked to your order in our online system which manages the process.
❑	Can I share feedback about the box?	Yes, We dearly love your feedback as it shapes our future direction. - Leave Feedback vis this link - http://bit.ly/rawfoodfeedback
❑	Can I just try it out for a while first?	Yes. You can order casually online however we recommend a short term subscription of 1 month. At the end of the initial trial, if you are happy, you can advise us to continue.